



Lonnie R. Stephenson
International President

Salvatore J. Chilia
International Secretary/Treasurer

INTERNATIONAL BROTHERHOOD OF ELECTRICAL WORKERS®

Michael P. Monahan
International Vice President
Second District

2 Granite Avenue • Suite 170
Milton, MA 02186
Phone: 617-296-2000
Fax: 617-296-2011
E-Mail: ivpd_02@ibew.org
Web Site: www.ibew.org/2nddistrict

December 16, 2016

Mr. C. Robert Udell, Jr.
President and Chief Executive Officer
Consolidated Communications Holding
121 South 17th Street
Mattoon, IL 61938

Dear Mr. Udell:

I am writing to you today regarding Consolidated Communications' purchase of FairPoint, and FairPoint's recent announcement of plans to lay off approximately 10% of its workforce in Northern New England. This action will impact more than 100 I.B.E.W. members and their families, and on a business level will degrade the already dismal customer service currently offered by FairPoint.

At this time, I prevail upon you to reverse FairPoint's lay off decision and send a positive message that Consolidated will value its workers. Mr. Udell, I believe that any further reduction in the workforce will ultimately put customer service and the quality of service in grave jeopardy and will impede Consolidated's attempt to operate a successful business in Northern New England. I am optimistic that Consolidated plans to utilize the 17,000 miles of fiber-optics in Northern New England, committing to improving telecommunications services, including upgrading broadband services. However, this cannot be accomplished with an already depleted workforce and a FairPoint business strategy which has resulted in significant and ongoing regulatory scrutiny across all three states.

I am strongly suggesting that you and your representatives meet with the I.B.E.W. leaders that currently represent the I.B.E.W. members employed at FairPoint to discuss the utilization of the I.B.E.W. workforce to improve service and quality to your customers, enhance your network capabilities and ensure a smooth transition.

Sincerely,

Michael P. Monahan

Michael P. Monahan
Intl. Vice President

MPM/keq

cc: E. Starr, Intl. Rep.
S. Soule, Bus. Mgr., Local Union 2320
M. Spillane, Bus. Mgr./Fin. Sec., L.U. 2326
P. McLaughlin, Bus. Mgr./Fin. Sec., L.U. 2327

Connecticut • Maine • Massachusetts • New Hampshire • Rhode Island • Vermont